See what a complete CV review looks like

This is a fictional, manually prepared demonstration of the report structure. The score and comments are illustrative: this is not a customer report, an AI test run or an employer's decision.

▼ **The fictional CV behind this example**

Alex Example — Customer Service Specialist

Contact: alex@example.com · London. Phone not provided.

I am a serious and motivated person looking for opportunities.

Experience

Customer Support — Example Retail Company · 2023–2026
Answered customer calls and emails; handled questions about orders and deliveries.

Administrative Assistant — Example Services Company · 2021–2023
Entered order data and organised documents.

Education: economics studies, 2018–2021. Institution not specified.

Skills: Word, Excel, communication, English.

62 /100
Illustrative score

Relevant experience, but the evidence needs to be clearer

The example shows customer support experience, yet the profile is generic and the responsibilities need more context. The quickest improvements are to add a phone number, make the target role explicit and describe how customer requests were handled. No figures or qualifications should be added without evidence.

Six criteria, with transparent weights

Contact details	**8/10**
Structure and layout	**12/20**

Content	**17/25**
Impact	**9/20**
Language	**8/10**
ATS compatibility	**8/15**

Start with these three improvements

- Add the missing phone number and check the contact details.
- Replace the generic profile with the support experience already present in the CV.
- Clarify the channels, request types and handover process without inventing results.

Quick improvements

- Use clear headings: Profile, Experience, Education and Skills.
- Name the institution and the exact qualification if available.
- State your actual English level and what you can do in Excel.

What already works

- The recent role is relevant to customer support.
- The experience appears in reverse chronological order.
- The CV contains the main sections needed for an initial review.

Detailed review

Contact details · 8/10

Email and city are present; a phone number is missing.

✓ The email is written in a professional format.

✓ The city gives a useful location.

– There is no phone number for a recruiter to use.

What to change

- Add a phone number you check regularly.
- Verify your contact details before applying.

Structure and layout · 12/20

The order is understandable, but the example gives only years and a generic profile.

✓ The latest role appears first.

→ Dates show years only.

→ The profile does not establish a clear professional focus.

What to change

- Use consistent month/year dates if known.
- Keep section headings simple and move the relevant profile to the top.

Content · 17/25

The recent support role is relevant, but education and tools need detail.

✓ The title points to customer support.

– The education institution and exact qualification are absent.

→ Excel and English are listed without evidence of proficiency.

What to change

- Name the actual institution and qualification.
- Explain the Excel tasks you perform and your real English level.

Impact · 9/20

The duties indicate what you did, but do not show complexity or verified outcomes.

✓ Phone and email channels are identified.

→ The type of request is only briefly described.

– There are no substantiated outcomes or volumes.

What to change

- Explain how a request was handled or handed over.
- Add results only when you can substantiate and share them.

Language · 8/10

The wording is understandable but general and could be more direct.

✓ The main tasks are understandable.

→ The opening profile uses broad claims.

→ The duties can be expressed more precisely.

What to change

- Use a concrete profile based on your support experience.
- Choose a consistent style for experience bullets.

ATS compatibility · 8/15

This text example cannot demonstrate how a PDF or an employer’s ATS will parse the CV.

✓ The main sections can be identified in the text.

→ Skills are too broad to establish detailed role relevance.

– No PDF extraction or employer ATS test has been performed.

What to change

- Use standard headings and relevant, truthful role terminology.
- Check the actual file for selectable text and follow the employer’s requested format.

Before and after: a clearer description, with the same facts

Before: I am a serious and motivated person looking for opportunities.

After: Customer service specialist with experience handling order and delivery enquiries by phone and email, supported by earlier work in order data entry and document organisation.

Before: Answered customer calls and emails; handled questions about orders and deliveries.

After: Handled customer enquiries about orders and deliveries by phone and email.

The rewrite adds no employers, numbers, software expertise or qualifications. If you can substantiate the volume of requests, the tools used or a quality result, you may add those facts yourself.

How to read this report

CV Perfect’s score is its own assessment out of 100. It is not a universal ATS score and does not guarantee an interview. This demonstration uses text, so it does not validate a PDF layout, text extraction or an employer’s software. A real review depends on the CV you upload, and you should check every recommendation.